[Ref No:679660014] Immediate Update Needed: Plot Loan Construction Commencement[ID:1106446676]

5 messages

customer.service@hdfcbank.net <customer.service@hdfcbank.net> 21 October 2025 at 22:22
To: KIRANMAROJ@gmail.com

Dear Customer,

Loan Account Nnumber: 679660014.

We are reaching out to remind you of the terms agreed upon for your Plot Loan with HDFC Bank. Specifically, it was understood that construction would begin within three years following the loans first disbursement. This timeframe has now passed without confirmation of construction start or communication from you.

What You Need To Do:

Please click on the link below to access and complete the Plot Loan Questionnaire by (15days from the email) .

Link: Link

Your prompt response is crucial for us to ensure the terms of your loan are being met and to assist you further in your construction journey.

Thank you for your cooperation and trust in HDFC Bank. We are here to support you every step of the way.

Warm Regards,
HDFC Bank

Kiran Maroju <kiranmaroj@gmail.com> 22 October 2025 at 10:08
To: Homeloans@irarealty.in

Hi Mohan,

FWD mail from HDFC

Thanks,
Kiran

//Sent from Mobile. Please ignore typos//
[Quoted text hidden]

Kiran Maroju <kiranmaroj@gmail.com> 22 October 2025 at 13:09
To: "cho@irarealty.in" <cho@irarealty.in>

Thanks,
Kiran

//Sent from Mobile. Please ignore typos//

---------- Forwarded message ---------
From: <customer.service@hdfcbank.net>
Date: Tue, 21 Oct 2025 at 10:22 PM
Subject: [Ref No:679660014] Immediate Update Needed: Plot Loan Construction Commencement[ID:1106446676]
To: <KIRANMAROJ@gmail.com>

[Quoted text hidden]

Siva Parvathi P <cho@irarealty.in> 24 October 2025 at 12:40
To: Kiran Maroju <kiranmaroj@gmail.com>

Dear Sir,

Thank you for bringing this to our notice.

We are pleased to inform you that the construction of the **Ira Aerocity Project** has been completed. We have already applied for the Occupancy Certificate (OC), and the same is currently under process. There has been a slight delay from the concerned government authorities in issuing the certificate; however, we are actively following up to expedite the approval.

We kindly request you to allow a period of up to **six months** from now to obtain the Occupancy Certificate. Once received, you may proceed with the construction on your allotted plot.

We appreciate your understanding and continued cooperation.

Regards
Siva Parvathi Paruchuri
Customer Happiness Officer
Head of the department - Customer Relationship Management
M: +91 9949493838
E: cho@irarealty.in
IRA Realty Tech Pvt. Ltd.
H.No. 4-49/2 | Besides Anvaya Convention Road | Financial District | Vattinagulapalli | Hyderabad - 500 032 | Telangana




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Kiran Maroju <kiranmaroj@gmail.com> 24 October 2025 at 13:45
To: "customer.service@hdfc.com" <customer.service@hdfcbank.net>
Cc: Siva Parvathi P <cho@irarealty.in>, homeloans@irarealty.in

Hi Sir/Madam,

Regarding the plot loan, construction has not yet commenced due to a delay in obtaining the Occupancy Certificate (OC). The Project Builder(IRA Realty) has completed the necessary layout development and construction and has applied for the OC, which is currently under process. They have informed us that there has been a slight delay from the concerned government authorities.

Please refer to the email chain below from IRA Realty for their full response. They anticipate OC clearance within the next few months and have requested an additional six-month period to secure all necessary clearances before construction can begin.

Therefore, we kindly request an extension of six months. We will promptly commence construction on the plot and inform you as soon as the Occupancy Certificate is received.

Thank you for your understanding.

Regards,
Kiran
+91 9966667054
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